



ADVANCED TOOLWARE PROFESSIONAL SERVICES

Professionally designed Help Desk Delegation and HR/SIS to AD Synchronization solutions

INTERACTIVE HELP DESK SOLUTION

UMRA Forms- connected to alpha

File Edit View Tools Help

Interactive Help Desk

Help Desk Main Menu

Please select an operation to continue.

ADVANCED TOOLWARE
POWERFUL DOMAIN TOOLS

Welcome to the Interactive Help Desk for Advanced Toolware
Powered by the User Management Resource Administrator version 7.5 build 1263.

This system allows you to manage user accounts inside Active Directory through a secure delegated environment. These projects listed below are designed to perform a specific task or operation. This helps ensure consistency and accuracy when managing a large network.

- » Create User
- » View Account Status
- » Delete a User Account
- » Update User Information
- » Restore a User Account
- » Reset User Password
- » Permanently Remove a User Account

Select >

You are connected as ADV-SUMNER\tom.
Connected to the delegation service on Alpha. It is now 05/26/2006 08:31.

Ready NUM

Update User Information

Now showing user information for account: Steve Johnson (Steve.Johnson@alpha.com)

Place a check mark next to the attributes that you are updating

First Last Full Name

Steve Johnson Steve Johnson

Title Office Department

Network Admin (NA22) Manufacturing Facility, Chicago Manufacturing Facility

Company Description E-mail address

Adv Toolware PeopleSoft HR Sync 101073 %Email%

Main Phone Home Mobile Fax

999-8765 %Home% %Mobile% 999-8765

Street City State

%Street% Chicago %State%

PO Box ZIP Code

%POBox% %Zip%

Manager

Full name	Username	Description	Global group
Monica Mon	monm	Senior Software Engineer	Domain Users
ac:active	google		Domain Users
New Account	100125	Test Account	Domain Users
Test Account	account	Test Account	Domain Users
ac:stater	acstater		Domain Users

Check this box to enable updates to Active Directory. You must check the box above in order to save your updates to the target user account.

Perform updates Select different user

Reset a User's Password

Reset a user's password by selecting the user from the table below and typing a new password. Be sure to select the "Allow updates" checkbox to confirm your changes. This form can: 1) reset passwords 2) unlock accounts 3) enable/disable accounts 4) force password change at next login.

Username	Common name	Organizational unit
JonesM	Mike Jones	DEMO Users/HR/Accounting
JonesR	Robert Jones	DEMO Users/HR/Help Desk
MountainDev	Mountain Dev	DEMO Users/HR/Development
MRASP	Mike R ASP	DEMO Users/HR/Help Desk
NewUser	New Account	DEMO Users/HR/Development
NRUser	New R User	DEMO Users/HR/HR
RichardJ	John Richard	DEMO Users/HR/Development
RRWood	Roger R Wood	DEMO Users/HR/Help Desk
SimpsonR	Robert Simpson	DEMO Users/HR/Accounting
SmithM	Mike Smith	DEMO Users/HR/Development

Password: Confirm Password:

Force new password at next login

Other settings: Unlock Account? Enable Account? Disable Account?

Allow updates

Reset Main Menu

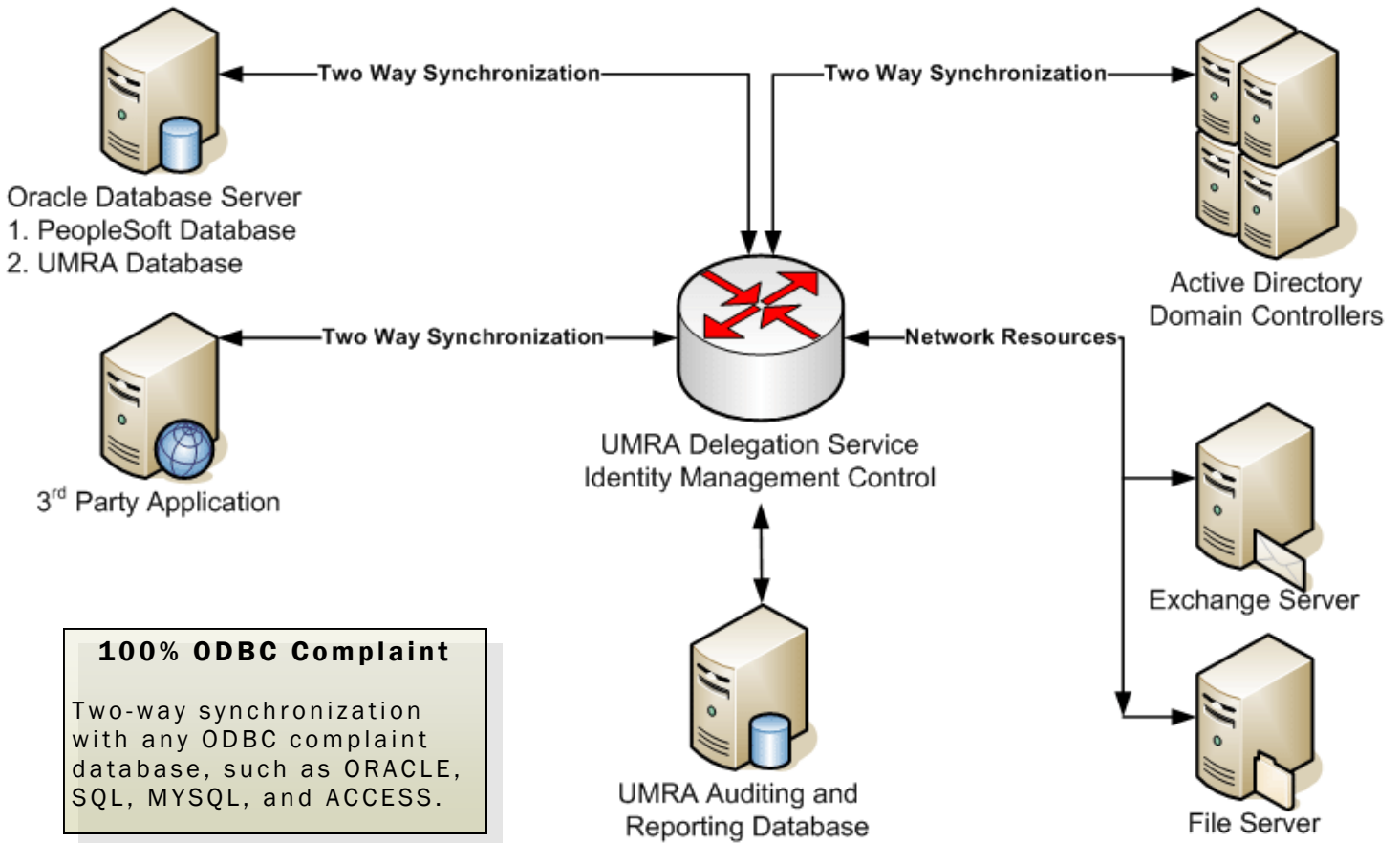
100% Delegated Security

Create a task-oriented custom Interactive Help Desk for a secure delegated solution.

- Create/Edit/Delete User
- Reset Password/Unlock
- Exchange 2003

HR/SIS TO ACTIVE DIRECTORY SYNCHRONIZATION

User Management Resource Administrator Identity Management Solution



100% ODBC Complaint

Two-way synchronization with any ODBC complaint database, such as ORACLE, SQL, MYSQL, and ACCESS.

The image displays two screenshots of the Oracle Enterprise Manager 10g interface. The left screenshot shows the **Database Control** page for the **AlphaOracle** instance, displaying the **PEOPLESOFT.EMPLOYEE_INFO** table structure. The right screenshot shows the **Performance** page, which includes a **Host CPU** graph, **Active Sessions** chart, **Diagnostic Summary**, **Space Summary**, and **High Availability** status.

Name	Data Type	Size	Scale
NT_LOGIN	VARCHAR2	50	
LEGAL_NAME	VARCHAR2	200	
PREFERRED_NAME	VARCHAR2	200	
JOB_CODE	VARCHAR2	50	
JOB_TITLE	VARCHAR2	50	
WORK_PHONE	VARCHAR2	50	
FAX	VARCHAR2	50	
LOCATION_CODE	VARCHAR2	50	
LOCATION_DESCRIPTION	VARCHAR2	50	
EMPLOYEE_STATUS	VARCHAR2	50	
EMPLOYEE_ID	VARCHAR2	50	
EMAIL	VARCHAR2	255	
WEBPAGE	VARCHAR2	255	

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